# City, University of London, 3rd Learning and Teaching Exchange,

# Turning the Tables: Listening, and Learning from a Student Perspective

May 2021 Online

Transcript created by Learning Enhancement and Development (LEaD) 2021

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Closing Polls - Next steps in our Digital Journey

The transcript contained in this document represents the written form of the closing polls on the presentations and discussions from City’s third annual Learning and Teaching Exchange – Turning the Tables. In this session, Elisabetta shares two questions with the attendees whilst Susannah wraps up the event.

The recording from which this transcript originates, [Our Turn to Teach](https://mediaspace.city.ac.uk/media/Closing%20Polls%20-%20Next%20steps%20in%20our%20Digital%20Journey%2C%203rd%20City%20Learning%20and%20Teaching%20Exchange%2C%2028th%20April%202021/1_xyr36et5) can be accessed directly for an audio version.

## Speaker Description

Susannah: Susannah Quinsee [AVP Educational Development and Director at the Learning Enhancement and Development (LEaD) team] - Moderator

Elisabetta: [Lisa] – Presenter of polls

# 1. Start of discussion [Begins at 0:00]

Susannah: [Begins at 0:00]

Thank you very, very much and I'm going to hand over to Lauren and Elisabetta to do the last closing poll.

Elisabetta: [Begins at 0:07] [Shares poll screen]

It's actually going to be me, I think, it's a slight change of plan. So I am just going to attempt to share my screen luckily with no sound this time, so let's go for this. Okay, so I'm just sharing a Poll Everywhere poll. Oh I was, sorry, where's that gone? Yeah, just showing a Poll Everywhere Poll. So if you have a device handy, please do contribute. This is your opportunity to have, have your say. I'm just trying to get rid of this thing off the screen. There we go, I've got 2 screens and it's confusing itself. There we are. So, the, oh that's just covered over. Sorry, what's going on here? Just to be confusing. Okay. So the Poll Everywhere, so it's pollev.com/lisakbaker. That's the important thing. So let's just put that in the chat so that people can at least get to this poll and then I shall try and sort out the screen. There we go. So yes, the first question, what area of further support do you think is needed moving forwards in this COVID era? So hopefully that activated, it should be. Can anyone just give me a thumbs up if you can see the question on screen, oh, you can, brilliant. Okay.

Susannah: [Begins at 1:28]

Yes, can see it.

Elisabetta: [Begins at 1:30] [Shares the first question]

Hopefully you can respond to it. That's I guess the important thing. Let me just check myself while I' doing this. Again, I practised it all earlier, ah there we go. Ow, hang on, that's a bit big isn't it? Wow. We can see that coming through. That's supposed to be, hopefully when they get another response, something to help, oh that's better, something to help the students who really fall... Okay. Setting expectations through all students and staff. Oh this is supposed to be, let's just check. That should be working okay. Yep. Building an online I wonder if I've got this too big? Let's try to reduce, is that going to be better, that might be better. Okay.

Susannah: [Begins at 2:23]

I think it's okay Lisa because we can always share them afterwards Yes. Can't we so...

Elisabetta: [Begins at 2:26]

It might be better. Something's gone wrong with my resolutions today. Oh dear. It's fine, the messages are coming across. Yes, we're getting some messages which is brilliant. Okay, That's the main thing. So I'm just going to, just in the interests of time, I'm just going to leave that for one more minute. And then what I can do is I can do is I can leave these polls active afterwards if anyone wants to contribute.

Susannah: [Begins at 2:55]

That will be great.

Elisabetta: [Begins at 2:56] [Shares the second question]

Yeah. So I just noticed we're just on 3, so I'm just actually going to switch very quickly to the next one, which I think will temporarily de-activate this one just for now. And the second question, how can the digital experience survey support students and staff moving forwards? So this is linked to the presentation that Lauren was giving earlier. But if there's anything anyone wants to contribute here, Okay brilliant, just to show that it's working. Fantastic. Right, so let's just give that one a little while and then I'll hand back to you Susannah just to finish off. And obviously we add these. We obviously we'll make sure that we share this information as well. I think we're going to share the slides, I know we've had some requests for that so we can make sure that we share, we share these results as well.

Susannah: [Begins at 4.08]

We will, yeah, we can share the slides and we've recorded this as well so we can make sure we do a bit of promotion around it. Particularly if people want to share it with colleagues. And I'm, I'm not sure whether we've got a plan, but we should have to, to do something around sharing some of the key insights that have come out of this session because I think that will be really helpful. Sorry Lisa do you have another question? Shall I, are you ok if I?

Elisabetta: [Begins at 4:33]

Yes it's fine to carry on. Yeah. Okay. I just had the 2.

Susannah: [Begins at 4:38]

Thank you. Great, thank you. Thank you. I'm aware that lots of people have got to go now. So I just want to, again, thank all the speakers, particularly the students who put in huge amounts of work to doing this and the SU that helped to coordinate it also. Thank you very much all the LEaD team who have been involved in this as well. Thank you. And one point that I was going to say, was we, this has been so interesting and the feedback so positive that we'd really like to try and run something like this again. So if you've got any ideas about that, and particularly, if you know any students, or you are a student who would like to contribute, we will, we'd love to hear from you. So do get in touch with us and we can see about how we can do more sessions like this. I'm over time, so thank you again. Take care and hope to see you all soon. Bye.

[End of presentation]